



FOR UNIVERSITY STAFF

WEEK COMMENCING 21st DECEMBER 2015

Welcome to the last edition of the OCDEM Bulletin for 2015. We hope that you have found the bulletin useful since it was introduced in August and that it has helped reduce the number of emails you receive each week. The OCDEM Athena Swan Team would like to wish you a Merry Christmas and look forward to seeing you all in 2016

RESEARCH NEWS

Congratulations to Neelam Hassanali who has successfully defended her thesis. Neelam was jointly supervised by Anna Gloyn and Mark McCarthy.

MEDICAL GRAND ROUNDS

No Medical Grand Round this week

SEMINARS

There will be no Wednesday or Friday seminar this week

Changes to out-of-hours IT support

Dear Colleague

As part of the continuing development of central IT support, IT Services will be changing the out-of-hours help available to University staff, students, and other users from 23 December 2015.

Telephone support will be extended to provide 24-hour assistance every day of the year, including weekends, bank and public holidays and University closures. This will replace the evening helpdesk currently available at our Banbury Road offices between 5.30pm and 8.30pm on weekdays.

The new service will mean that calls made to the Service Desk number (01865 6) 12345 out-of-hours will be routed to a third party provider, NorMAN, which is operated by the University of Northumbria. NorMAN already provides out-of-hours support for 44 higher education institutions. NorMAN can provide immediate solutions to a wide range of common IT support issues, and will take details for any calls that cannot be resolved for passing to the in-hours Service Desk the next working day.

We have made this change in response to requests from IT users at all levels in the University for round-the-clock IT support, voiced most recently through the Service Portfolio Review. Face-to-face support will continue to be provided through IT appointments which are available between 9am and 5pm on weekdays. Appointments are typically available on the same day or next day.

This is a significant change to our services and we will review performance regularly to help make it effective as quickly as possible. Alongside this we are looking more broadly at new ways of delivering

in-person support; for example by attending orientation events across the University. If you have any queries or want more information please contact [Ian Teasdale](#).

Off Peak Parking Permits

Please note that off-peak permits will be valid at all times (i.e. including peak hours) from 1600hrs on 22 December 2015 until 0700hrs on 4 January 2016.

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OCDEM Best Decorated Office Result

Congratulations to the staff in CRU for their winning entry in this years Best Decorated office.



The standard of entries this year was extremely high and the judges were all impressed by the originality of all entries. It was really good to see so many different groups entering this year and there was a flurry of activity in the building just before the judges walked round as groups added finishing touches. The judges were all impressed at the “little gifts” which they received during their visits which we are sure did not influence their decision making..... We have heard that some groups are already planning their designs for next year...

OCDEM QUIZ RESULTS

A big thank you to Chris Groves and Katharine Owen for organising the Annual OCDEM quiz. ‘Thakker’s Slackers’ were back on form this year and won the quiz with a score of 100 followed by ‘Turkey Legs’ on 94. The Admin team were delighted that they were not the bottom this year but that might have something to do with Fredrik Karpe and Andrei Tarasov joining their team!!



Sobell House will be receiving a cheque for £342 thanks to OCDEM staff. The money was raised through the raffle which was drawn on Wednesday at the quiz and also from some members of the “A Team” dressing up on Monday in their Alice In Wonderland costumes and visiting a few offices on the Churchill site. A big thank you to Karen Parish who worked extremely hard selling the tickets for the raffle. In 2016 we will continue to fund raise for Sobell House.

SANTA RUN



Sunday 13th of December saw several members of OCDEM staff (Anna Gloyn, Barbara Fielding, Leanne Hodson, Louise Dennis, Lynne Scott and Jennifer Marshall) and Anna's daughter Freya take part in the Helen and Douglas Santa Run round Oxford. Over 2000 santas took to the streets of Oxford to raise funds for Helen and Douglas



Are You Ready To STEP UP To The First OCDEM Challenge?



NO??? Then remember to ask Santa to bring you some enthusiasm and a pedometer or a fitbit for Christmas or download an APP to your phone!

Starting January 12th 2016:



BIG CAKE SALE 23rd

Jennifer Marshall from the NHS is holding a Big Cake Sale on Wednesday 23rd in the Cancer Centre at 11-5.